



The BAL 25 Year Guarantee

BAL Products supplied by us to which this 25 year guarantee applies are guaranteed to be free from manufacturing defects and when applied to remain fit for the use for which they are specified by us for a period of 25 years from purchase provided the following conditions are met:



Conditions of Guarantee

1. The products must have been used strictly in accordance with all our instructions and technical data (including product information and specification sheets) current at the time of purchase and good working practice.
2. The installation must have been properly maintained and not affected by any abnormal conditions, must not have suffered any improper use or neglect, and no remedial work must be tempted except with our prior written agreement.
3. The products must have been stored as specified in their packaging instructions and have been used within their shelf life.
4. Any failure must be reported immediately to us. We must be given such information, particulars, facilities and assistance we require to investigate the claim.
5. Products must not have been used with products from any other manufacturer which has not been validated by us.

Liability

Our liability under this guarantee is limited to the reasonable cost of materials (including replacement product) and labour (excluding travel costs) incurred during remedial work, and excludes, in particular, consequential loss direct or indirect including but not limited to wasted time, materials and expenditure or loss of use, profit, production, revenue, expected savings or goodwill. This guarantee does not affect the statutory rights of consumers.

Note

Details of the BAL Products to which the 25 year guarantee applies are given in our product information sheets. For further information and/or copies please contact our Marketing Department.

September 2008